

# Jenny Muirhead

## Data Analyst and Evaluator

*Emphasis in Children and Family Services  
& Mental Health*

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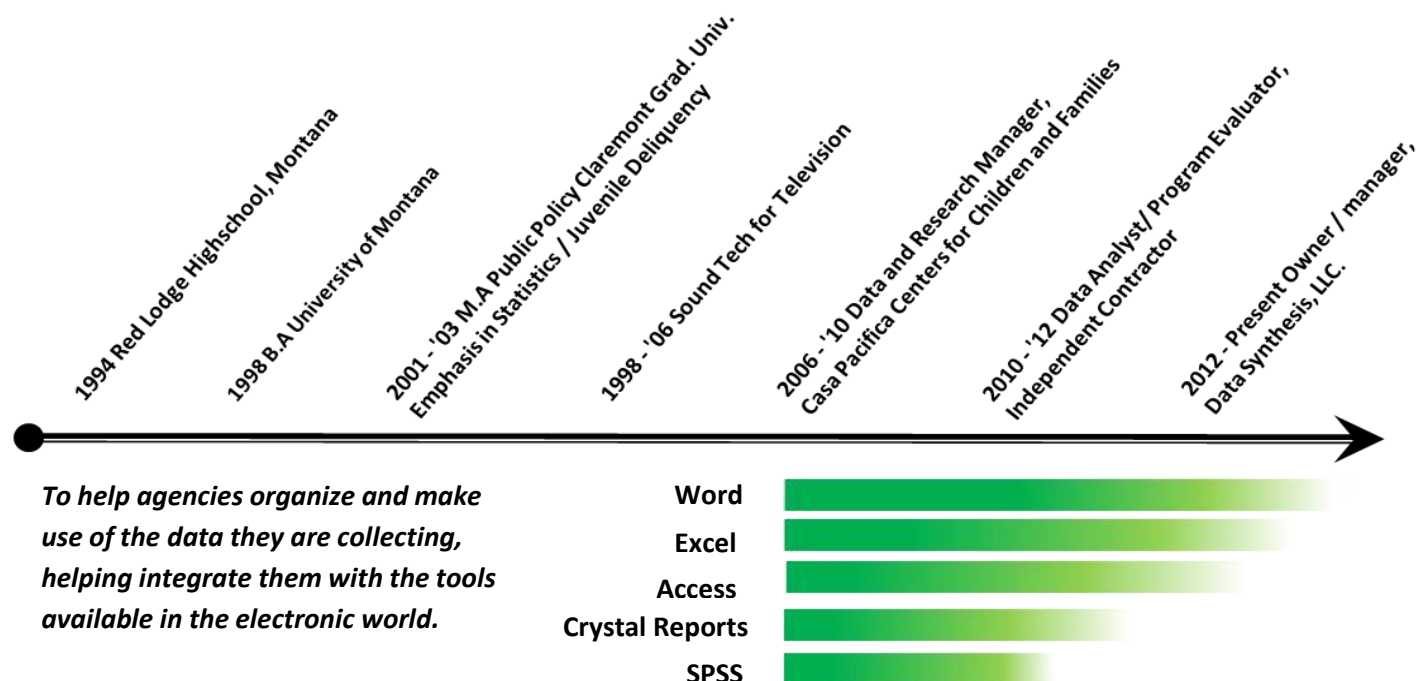
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### Major Projects

- Implementation of a Behavioral Health Electronic Record that serves 3,500 clients per year in 15 programs.
- End user training for 360 employees on a Behavioral Health Electronic Record.
- Developed meaningful agency scorecards to track client and program level data plus relevant ratios.
- Developed a financial dashboard to monitor contract versus budget versus actual amounts.
- Currently developing a data input and reporting system for outcome measures within an Electronic Health Record.
- Consulted on a program evaluation model for Wraparound services that is currently used at the county level.
- Modeled databases on multiple platforms to increase efficiency and accuracy of data.
- Conducted and analyzed evaluative surveys.
- Gathered useful and informative data for RFP's, grants, capital campaigns, and marketing materials.
- Trend analysis on census, client, programmatic, or financial data.
- Implementation of outcome measures; decision support, data collection, process, training, analysis, and reporting.

### Presentations / Publications

- Outcomes in Children's Residential Treatment Centers: A National Study 2010, publication in process – 2012 American Association Children Residential Centers (AACRC).
- Building Bridges: Redefining Residential Care, Presented at AACRC – 2012.
- Benchmarking, Presented at AACRC – 2011.
- Substance Abuse Treatment in Residential Care, Presented at AACRC – 2009.
- Comparing Positive Parental Skills Progress of PCIT: Clinic Visits Versus Added In-Home Visits, Presented at California Alliance for Children and Families – 2009.
- Seclusion and Restraint Reconsidered, Presented at California Alliance for Children and Families – 2008.